Community Energy Efficiency Program

2019 - 2021

Guide

SustainableLivingCenter

Keep your quotes/estimates here

Mantenga sus cotizaciones/estimaciones aquí

CEEP PROCESS & CHECKLIST

PLEASE READ CEEP PROCESS THOROUGHLY AND COMPLETE THE PROCESS IN NUMERICAL ORDER AS LISTED. FAILURE TO DO SO MAY VOID INCENTIVES THROUGH CEEP.

Please contact us at 509-524-5218 or office@slcww.org if you have any questions about this process.

Date Completed or Received

- ☐ **1. Customer contacts the SLC and registers for CEEP – scheduling a Home Energy Audit.** _____
- ☐ **2. SLC performs a Home Energy Audit (HEA) at customer's property.** _____

  Pay $95 HEA fee over the phone at time of registration or on the day of the HEA.
  https://squareup.com/market/sustainable-living-center

- ☐ **3. Customer submits an Intent to Perform Upgrades Form.**
  https://slcceep.wufoo.com/forms/1921-ceep-intent-to-perform-upgrades-form/
  Please have an estimate from a WA State Licensed Contractor available to upload to form.

- ☐ **4. SLC sends Customer a Conservation Incentive Estimate Form (IEF) for each Contractor.**
  This form gives the customer an estimate of incentives to be awarded by CEEP.

- ☐ **5. Customer accepts IEF by completing the Customer Acceptance Form (CAF).**
  https://slcceep.wufoo.com/forms/1921-ceep-customer-acceptance-form/

- ☐ **6. SLC sends Customer an email notice, authorizing installation of upgrade as listed on the CAF.** _____
- ☐ **7. Customer provides Contractor with a copy of the SLC authorization.** _____

  Customer contacts Contractor and schedules authorized upgrade to be installed.

  Contractor installs upgrade.

  Contractor invoices customer for upgrade installed.

- ☐ **8. Customer sends SLC a copy of the Contractor's invoice for upgrade installed.**
  Upload invoice to SLC's Drop-box: https://slcceep.wufoo.com/forms/1921-ceep-dropbox/

- ☐ **9. SLC schedules and performs a quality control final inspection of upgrade installed.** _____
- ☐ **10. SLC mails incentive reward check to customer upon satisfactory results of inspection.**
  There is a 8 – 9 week processing time to receive incentive check after inspection.

Energy Upgrades Specifications

Energy Upgrades	Pre/Post Condition
Attic Insulation	[1]R-0 to R-49 or more
Wall Insulation	[1]R-0 to R-11 or more
Floor Insulation	[1]R-0 to R-30 or more
Duct Sealing and Insulation	As per Performance Tested Comfort Systems (PTCS) specifications. Over 50% of the ductwork is outside of the envelope. Maximum of two reimbursements per residence. PTCS certification must be provided at completion.
Vinyl Windows to U 0.30 or U 0.22	Replaces single/double pane, wood/metal framed windows. Note: Utilities may require greater than U 0.30 to qualify for rebate.
Ductless Heat Pump	Replaces baseboard or electric forced air furnace heating. HSPF 9/SEER 16, variable speed. Incentives apply to a maximum of a single outside unit per residence and does not include cost of electrical upgrades.
Air to Air Heat Pump	Replaces 10+ year old heat pump or forced air furnace. HSPF 9.5/SEER 16 variable speed, or in accordance with applicable utility rebate eligibility requirements. Incentives apply to a maximum of a single unit per residence and does not include cost of electrical upgrades.
Heat Pump Water Heater	Replaces 10+ year old electric water heater, with a 50-80 gallon electric water heater.
Smart Thermostat	Thermostat features must include: occupancy sensor, outdoor temperature and Wi-Fi capability.

1. *[1]Initial R-Value is determined through the SLC home energy audit.*
2. ***ALL UPGRADES ARE FOR RETROFIT ONLY. New, remodeled or unconditioned spaces do not qualify for incentives.***
3. *All installations must be performed to Regional Technical Forum and/or utility company standards.*

Please share this information with your contractor to make sure your upgrades meet SLC's CEEP requirements for incentives.

Two single half page sheets with this information are provided in the front pocket of this guide.

WELCOME to the Community Energy Efficiency Program

The Community Energy Efficiency Program (CEEP) is brought to you by the Sustainable Living Center (SLC) of Walla Walla. CEEP offers a low cost home energy audit to identify recommended energy upgrades to homes in Columbia, Franklin and Walla Walla counties. CEEP is administered state-wide by the Washington State University Energy Program. Matching funds are provided by participants, local CEEP partners, and through utility rebates. SLC's CEEP has resulted in thousands of dollars in annual energy savings for home owners in our communities since 2009. Currently CEEP is offering financial incentives for energy savings as a result of the installation of the following energy upgrades: insulation and windows, duct sealing and insulation, high efficiency heating equipment, heat pump hot water heaters and smart thermostats.

Our Other Programs

BUILDERS RESUPPLY STORE

The Builders ReSupply Store (BRS) accepts donations of new or used reusable construction materials, thereby diverting them from the landfill. Donated items are made available to the public at 50 to 75% off of regular retail, providing the community with access to a low-cost, building materials purchasing option. BRS also offers a variety of volunteer opportunities.

$MART BUSINESS PARTNERS

This program is a free advisory service that encourages area businesses to adopt sustainable practices that will also improve their bottom line. Through a $mart Business Assessment, SLC helps businesses identify ways to reduce energy, water, waste and materials, especially toxic materials. Businesses that set and achieve reduction goals, receive recognition for their efforts.

WALLA WALLA VALLEY FARM TO SCHOOL

Farm to School offers education to inspire healthy communities through food, farm and garden experience. This program connects students with food and nature in their school gardens and encourages kids to choose food that is good for their bodies, the environment and the local agricultural community.

EDUCATION, OUTREACH & LOCAL EVENTS

Our Public Workshop Series provides a variety of free workshops on sustainable topics throughout the school year. SLC participates in local events to provide information and materials beyond the classroom. Our annual sustainability fair, Your Green Life!, brings together information, resources, demonstrations and activities for all to enjoy. The Alternative Gift Fair is an annual event offering the community an alternative to traditional gift-giving. Gifts of support to local non-profits are made on behalf of special people in their lives.

2018 - 2019 CEEP Community Impact

(May 2018 to October 2019)

Cost of Energy Upgrades

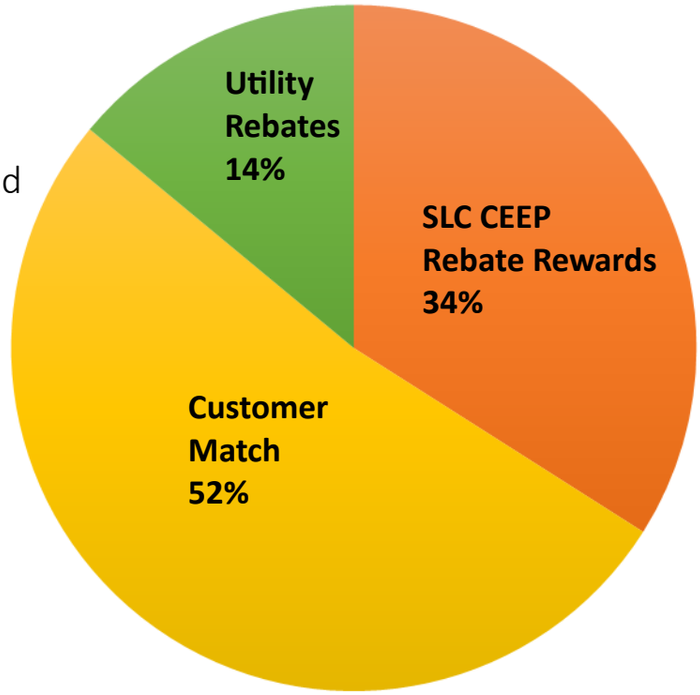
Total Cost of Energy Upgrade Work Completed through CEEP: **$2,412,600**

Of $2,412,600

Customers Paid - $1,251,018

SLC CEEP Paid - $812,400

Utility Rebates Paid - $349,182

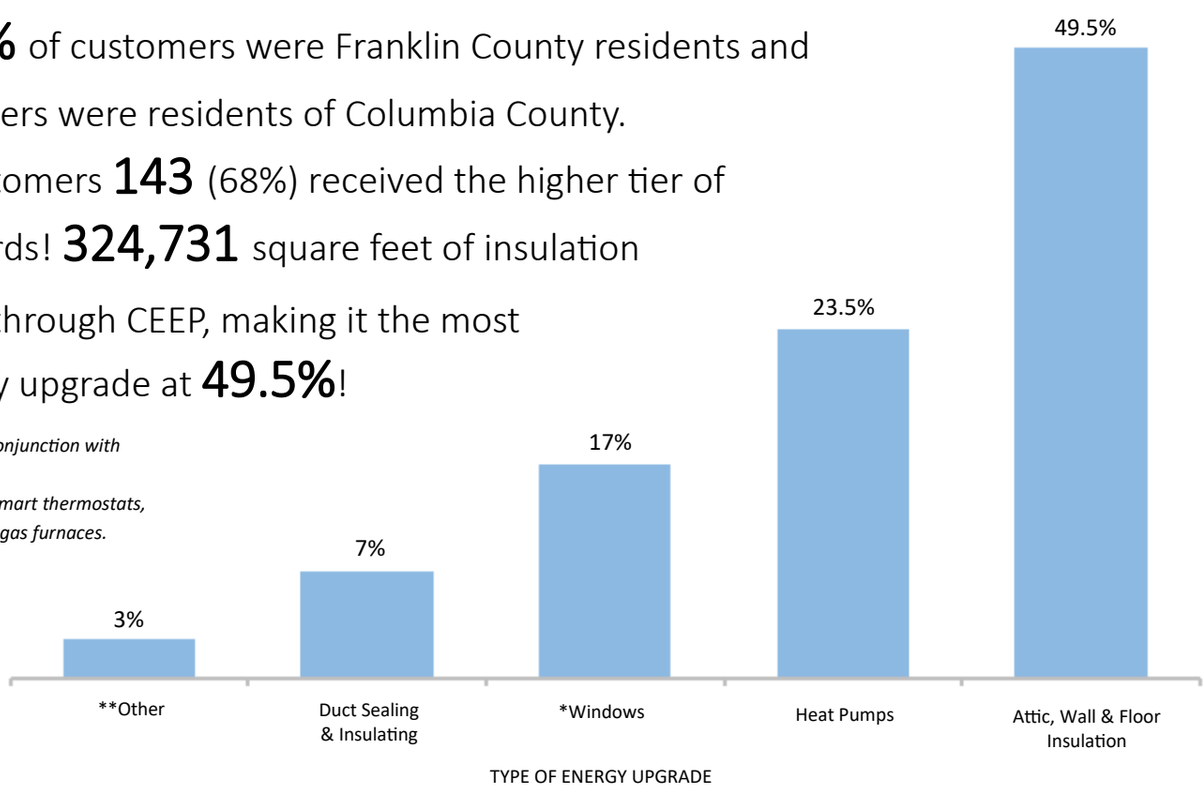


Energy Upgrades Installed

408 energy saving measures were installed through CEEP by **23** contractors, with **256** contracted jobs, through **210** new, transfer or returning customers. **80%** of customers were Walla Walla County residents, **13%** of customers were Franklin County residents and **7%** of customers were residents of Columbia County.

Of the 210 customers **143** (68%) received the higher tier of incentive rewards! **324,731** square feet of insulation were installed through CEEP, making it the most installed energy upgrade at **49.5%**!

** Windows were installed in conjunction with insulation upgrades only.*
*** Other Upgrades included: smart thermostats, heat pump water heaters and gas furnaces.*



10 Living Green Tips:

1 Start a **Compost** bin

2 **Refuse, reuse & repair** everything you can

3 Leave the car behind; **Bike or walk** instead

4 **Unplug electronic devices** not in use

5 **Start a vegetable garden**

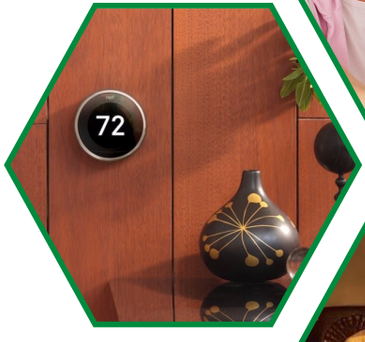
6 **Pay bills online** to save paper & a stamp

7 Install a **smart thermostat**

8 Once a week, **eat by candlelight**

9 Air seal & **insulate your home**

10 **Use cold water** when doing laundry



NOTES

Thank You

TO OUR SPONSORS!

Please Note: *As part of the sponsorship package for CEEP, the SLC has provided ad space for sponsors as one of the benefits of sponsorship. Ads included in this guide is not an endorsement or recommendation of services provided.*

PLATINUM SPONSORS $2,500+
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¡Gracias!

A NUESTROS PATROCINADORES!

Tenga en cuenta: *Como parte del paquete de patrocinio para CEEP, SLC ha proporcionado espacio publicitario para patrocinadores como uno de los beneficios del patrocinio. Los anuncios incluidos en esta guía no son una aprobación o recomendación de los servicios prestados.*

PLATINO PATROCINADORES $2,500+
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Young's Heating & Cooling LLC

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Craft3 | Franklin PUD | Pacific Power

Special

Thanks to our Partners!

¡Un agradecimiento especial a nuestros socios!

Energy Program
WASHINGTON STATE UNIVERSITY

BMAC

WALLA WALLA COMMUNITY COLLEGE
ESTABLISHED 1967

water & environmental center

FRANKLIN PUD

Insulation Rebates Available for Franklin PUD Customers

Low Income Customers Can Receive Up To 90% In Rebates*

* While rebate funds are available.

CALL US TODAY!

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TRY OUR REBATES

Cascade Natural Gas partners with the Sustainable Living Center to ensure customers score big for making an energy investment in their home.

Feeling lucky?

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Visit our website for more information on rebates for windows, furnaces, fireplaces, exterior entry doors and so much more!

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In the Community to Serve®

Ready to get started?
Visit www.cngc.com/energy-efficiency
or call
866-626-4479

In the Northwest, a leaky window or antiquated furnace can increase your family's energy use.

That's why Craft3 finances energy upgrades with our Home Energy Loan. From better insulation to more efficient heating sources, we work with you, your utility and your contractor to make your home more comfortable. Over 4,000 families have trusted the Home Energy Loan to reduce their energy use.

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CRAFT 3

Visit us at **www. Craft3.org/HomeEnergy** to learn more about our Home Energy Loan, with low fixed rates and low monthly payments, and convenient utility-bill repayment.

Craft3 is an equal opportunity lender, provider and employer | NMLS ID #390159 | 888-231-2170 ext 225

There are better solutions to lowering your utility bills and improving your energy efficiency. And we have them.

Puget Sound | Cooperative | Credit Union

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- Air sealing and weatherization
- Windows
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*See website for details. Equal Housing Lender.

Whether you're looking to lower your energy costs or shrink your environmental footprint, we have programs built around your goals. With Wattsmart® rebates and incentives, you can reduce your energy use and upgrade to efficient smart thermostats, ductless heat pumps and other equipment. Find out more at **BeWattsmart.com**.

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Smith Insulation, Inc.

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Walla Walla, WA 99362

(509) 529-7506

Fax: (509) 529-9431

Email: sii@my180.net

Kennewick Office

331 West Columbia Dr.
Kennewick, WA 99336

(509) 586-0408

Fax: (509) 582-7572

Email: sm331@msn.com

Blaze 2 Blizzard
Heating & Cooling

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2019 UB BEST OF THE BEST

Your Green Life!

ENERGY | WATER | WASTE | HEALTHY LIVING

HELD EACH JULY!

Your Green Life! is a FREE event held in conjunction with the

Walla Walla Sweet Onion Festival!

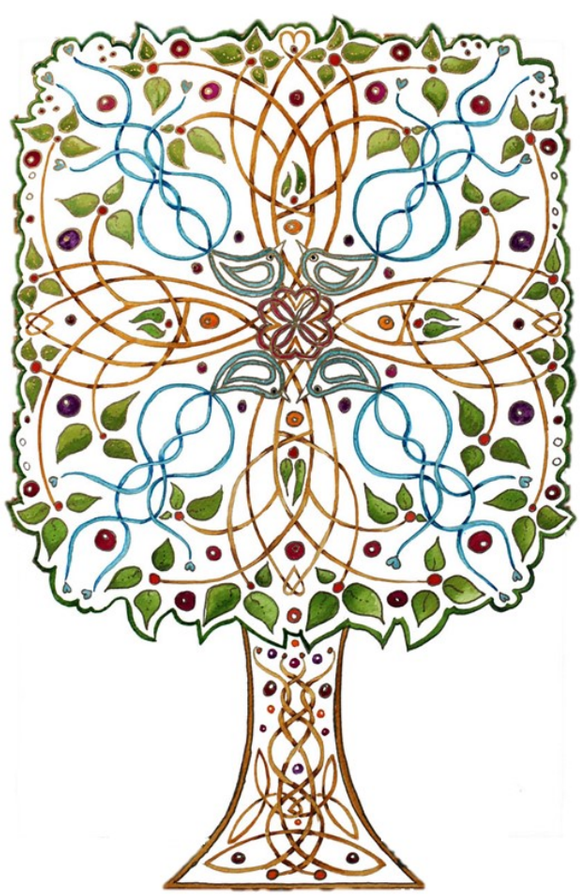
Join the Sustainable Living Center and partners to learn about our work and participate in fun activities!

Brought to you by the SustainableLivingCenter

It's what

sustainability

looks like in our community!



WALLA WALLA ANNUAL

Alternative Gift Fair

Bring the family and friends to our annual alternative gift fair!
(held on the 1st Saturday of December)

WHITMAN COLLEGE REID CENTER

YOUNG BALLROOM

11 AM - 3 PM

This effort seeks to provide the community with a unique opportunity to raise needed funds for charitable organizations on behalf of the special people in one's life.

Live Music. Bake Sale. Hot Beverages. Craft Table.

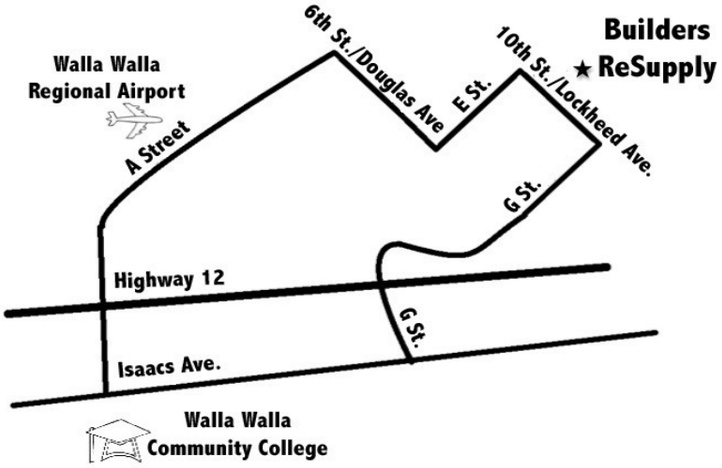
Builders ReSupply

Products for Donation & Resale:

- **Appliances**
- **Bath**
- **Blinds**
- **Cabinets**
- **Carpeting**
- **Doors**
- **Drywall**
- **Flooring**
- **Light Fixtures**
- **Lumber**
- **Mirrors**
- **Moulding**
- **Pipe**
- **Roofing**
- **Shutters**
- **Siding**
- **Sinks**
- **Tile**
- **Tools**
- **Windows**
- **& More!**

Please Note:

1. All donations are subject to store associate approval. Please call if you have any questions.
2. We cannot accept hazardous or toxic materials, or items that may present a health hazard.
3. Donations are accepted during business hours only.



Hours of Operation:

Spring & Summer Hours
(April - September)
Wednesday, Friday & Saturday
10 am to 5 pm
Thursday 10 am to 7 pm

Fall & Winter Hours
(October - March)
Thursday - Saturday
10 am to 4 pm

551 Lockheed Avenue Walla Walla | (509) 525-2728

PROCESO del CEEP

y lista de verificación

POR FAVOR LEA DETALLADAMENTE EL PROCESO DE CEEP Y COMPLÉTELO EN EL ORDEN NUMÉRICO COMO ESTÁ LISTADO. DE NO HACERLO ASÍ, PODRÍA INVALIDAR LOS INCENTIVOS DEL CEEP.

Si tiene alguna pregunta sobre este proceso, comuníquese con nosotros al 509-524-5218 o por correo electrónico al office@slcww.org.

Fecha de completado o recibido

☐ **1. El cliente contacta al SLC y se registra para CEEP, programando una auditoria de energía del hogar.** _____

☐ **2. SLC realiza una auditoría de energía en el hogar (HEA) en la propiedad del cliente.** _____

Pague una tarifa de $ 95 HEA por teléfono al momento de la inscripción o el día de la HEA.
https://squareup.com/market/sustainable-living-center

☐ **3. El cliente presenta el Formulario de intención para realizar actualizaciones.** _____
https://slcceep.wufoo.com/forms/1921-ceep-intent-to-perform-upgrades-form/
Por favor tenga disponible la cotización de un contratista autorizado por el estado de WA para subirla al formulario.

☐ **4. SLC envía al cliente el Formulario de Estimación de Incentivos para la Conservación (IEF) para cada contratista.** _____
Este formulario le proporciona al cliente una estimación de los incentivos que serán otorgados por SLC.

☐ **5. El cliente acepta el IEF al completar el formulario de Aceptación del Cliente (CAF).** _____
https://slcceep.wufoo.com/forms/1921-ceep-formulario-de-aceptacian-del-cliente/

☐ **6. SLC envía un aviso al cliente, autorizando la instalación de las actualizaciones como estan listadas en la CAF.** _____

☐ **7. El cliente proporciona a los contratistas una copia de la autorización de SLC con la CAF.** _____

- El cliente contacta a los contratistas y programa las actualizaciones autorizadas que se instalarán. _____
- El contratista instala las actualizaciones. _____
- El contratista manda factura al cliente por las actualizaciones instaladas. _____

☐ **8. El cliente envía a SLC una copia de la factura del contratista por las actualizaciones instaladas.** _____
Suba las facturas en el buzón de SLC: https://slcceep.wufoo.com/forms/1921-ceep-dropbox/

☐ **9. SLC realiza una inspección final del de las actualizaciones.** _____

☐ **10. SLC envía por correo un cheque de recompensa de incentivos al cliente luego de resultados satisfactorios de la inspección.** _____
Hay un tiempo de procesamiento de 8 a 9 semanas para recibir un cheque de incentivo después de la inspección.

Especificaciones de actualización de energía

Mejoras energéticas	Pre/Post Condición
Aislamiento del ático	[1]R-11 o menos a R-49 o más
Aislamiento de las paredes	[1]R-2 o menos a R-11 o más
Aislamient del piso	[1]R-11 o menos a R-30 o más
Sellado de Conductos y Insulacion	Según las especificaciones de Performance Comfort Tested Systems (PTCS) > 50% de conductos fuera del sobre. Máximo dos reembolsos por residencia, la certificación PTCS se debe proporcionar al finalizar.
Ventanas de vinilo a U 0.30 o U 0.22	Reemplaza ventanas de uno o dos paneles de vidrio con marcos de madera o metal. Nota: Empresas de servicios publicos pueden requerir más de U 0.30 para calificar para el reembolso.
Bombas de calor sin conducto	Reemplazar la calefacción por zócalo radiante o calefacción eléctrica de aire forzado. HSPF 9/SEER 16 de velocidad variable. Los incentivos aplican a un máximo de una sola unidad exterior por vivienda y no incluyen el costo de las actualizaciones eléctricas.
Bombas de calor de alta eficiencia	Reemplace la bomba o el sistema de calentamiento de aire forzado, de 10 años o más. HSPF 9.5 / SEER 16 de velocidad variable, o de acuerdo con los requisitos de elegibilidad de reembolso de la compañía de servicios públicos aplicable. Los incentivos se aplican a un máximo de solo una unidad por vivienda y no incluyen el costo de las mejoras eléctricas.
Calentadores de agua bomba de calor	Reemplaza el calentador de agua eléctrico de más de 10 años o más, con un calentador de agua eléctrico de 50-80 galones.
Termostatos inteligentes	Las características del termostato deben incluir: sensor de ocupación, temperatura exterior y capacidad de Wi-Fi.

1. [1]El valor R inicial se determina a través de la auditoría de energía del hogar de SLC.
2. *Todas las actualizaciones son solamente modernizaciones: los espacios nuevos o remodelados, o no acondicionados no reunen los requisitos para los incentivos.*
3. Todas las instalaciones deben realizarse según los estándares de RTF y / o de la empresa de servicios públicos y están sujetas a una inspección final.

Comparta esta información con su contratista para asegurarse sus actualizaciones cumplan con CEEP los requisitos para recibir incentivos.

Se proporcionan dos hojas de media página con esta información en el bolsillo delantero de esta guía.

BIENVENIDO al
Community Energy Efficiency Program

El Programa de Eficiencia Energética de la Comunidad (CEEP) viene a usted por cortesía de Walla Walla's Sustainable Living Center (SLC). CEEP ofrece una auditoría de energía del hogar a bajo costo para identificar las actualizaciones de energía recomendadas para los hogares en los condados de Walla Walla, Columbia y Franklin. El CEEP es administrado a nivel estatal por el Programa de Energía de la Universidad del Estado de Washington. Los fondos de contra-partida son provistos por participantes, socios locales de CEEP y mediante reembolsos de compañías de servicios públicos, según corresponda. SLC CEEP ha resultado en el ahorro de miles de dólares de energía anual para los propietarios de viviendas en nuestras comunidades desde 2009. Actualmente, CEEP ofrece incentivos monetarios para el ahorro de energía como resultado de la instalación de las siguientes actualizaciones: aislamiento y ventanas, sellado y aislamiento, equipos de calefacción de alta eficiencia, calentador de agua con bomba de calor y termostatos inteligentes.

Nuestros Otros Programas

BUILDERS RESUPPLY STORE

El Builders ReSupply Store (BRS) acepta donaciones de materiales de construcción reutilizables nuevos o usados, lo que los desvía del relleno sanitario. Los artículos donados se ponen a disposición del público en un 50 a 75% de descuento en la venta minorista regular, lo que brinda a la comunidad acceso a una opción de compra de materiales de construcción de bajo costo. BRS también ofrece una variedad de oportunidades de trabajo como voluntario.

$MART BUSINESS PARTNERS

Este programa es un servicio de asesoramiento gratuito que anima a los negocios del área a adoptar prácticas sostenibles que también mejorarán sus resultados. A través de una evaluación de negocios inteligente, SLC ayuda a las empresas a identificar formas de reducir la energía, el agua, los desechos y los materiales. Los negocios que establecen y logran las metas de reducción, reciben un reconocimiento por sus esfuerzos.

WALLA WALLA VALLEY FARM TO SCHOOL

El programa de la granja a la escuela ofrece educación para inspirar a comunidades saludables a través comida, experiencia en la granja y la jardineria. Este programa conecta a los estudiantes con alimentos en los huertos escolares y alienta a los niños a elegir alimentos que sean salvdables para sus cuerpos, el medio ambiente y la comunidad agrícola local.

EDUCATION, OUTREACH & LOCAL EVENTS

Nuestra serie de talleres públicos ofrece una variedad de talleres gratuitos sobre temas sostenibles a lo largo del año escolar. SLC también participa en eventos locales para proporcionar información y materiales más allá de la clase. Nuestra feria anual de sostenibilidad, Your Green Life!, reúne información, recursos, demostraciones y actividades para que todos disfruten. El Alternative Gift Fair es un evento anual que ofrece a la comunidad la oportunidad de donar a organizaciones locales no lucrativas. Estas donaciones se hacen en nombre de familiares y seres queridos, son una alternativa a los regalos tradicionales.

2018 - 2019 CEEP Impacto Comunitario

(Mayo 2018 hasta Octubre 2019)

Costo de actualizaciones de energía

Costo total del trabajo de actualización de energía completado a través de CEEP:

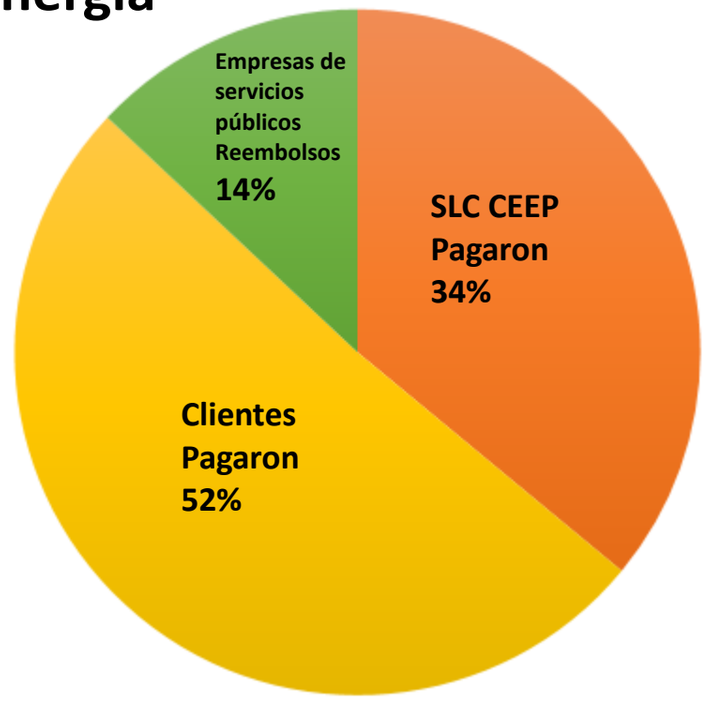
$2,412,600

de $2,412,600

Clientes Pagaron - $1,251,018

SLC CEEP Pago - $812,400

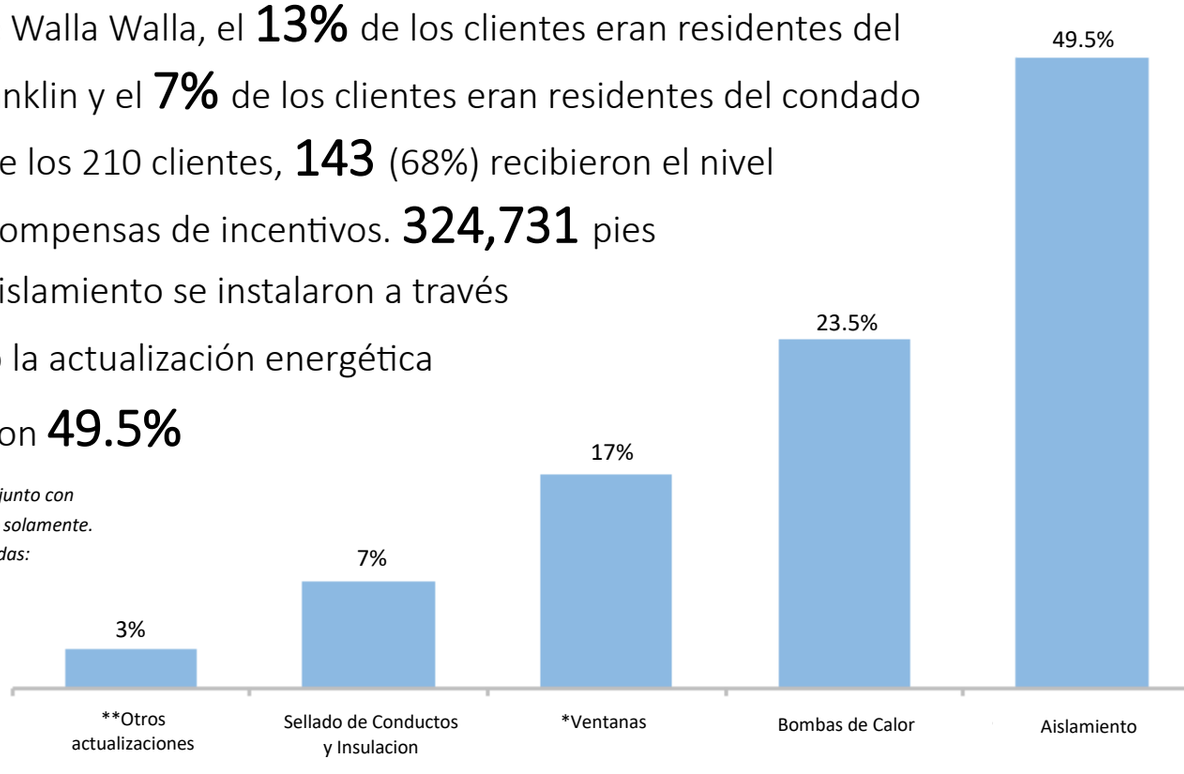
Empresas de servicios públicos Reembolsaron - $349,182



Mejoras de energía instaladas

408 actualizaciones de ahorro de energía a través de CEEP por 23 contratistas instalaron 256 medidas, por 210 clientes. El 80% de los clientes eran residentes del condado de Walla Walla, el 13% de los clientes eran residentes del condado de Franklin y el 7% de los clientes eran residentes del condado de Columbia. De los 210 clientes, 143 (68%) recibieron el nivel más alto de recompensas de incentivos. 324,731 pies cuadrados de aislamiento se instalaron a través de CEEP, siendo la actualización energética más instalada con 49.5%

** * Las ventanas se instalaron junto con actualizaciones de aislamiento solamente.*
*** Otras actualizaciones incluidas: termostatos inteligentes, calentadore de agua de bombas de calor y sistemas de calefacción de gas.*



10 consejos para vivir de una manera más ecológica:

1 Inicie un contenedor de **Compost**

2 **Rechaze, reutilice y repare** todo lo que pueda

3 Deja el auto atrás, **bicicle o camine** en su lugar

4 **Desenchufe los dispositivos electrónicos** que no estén en uso

5 **Comienza un jardin de verduras**

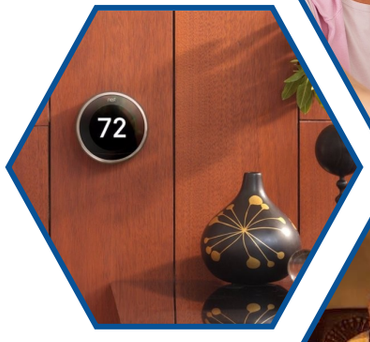
6 **Pague facturas en línea** para ahorrar papel y una stampilla postal

7 Instale un **termostato inteligente**

8 Una vez a la semana, **coma a la luz de las velas**

9 **Selle y aisle su casa**

10 **Use agua fría** para lavar la ropa



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Sustainable Living Center

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